



Student Safety

while riding YRT

York Region Transit (YRT) cares about your safety and security. The dedicated YRT Transit Enforcement and Security team offers security, customer assistance and fare enforcement services throughout the system.



Practice the following safety tips when taking transit

- Take extra care when walking or cycling to or from your bus stop
- Always cross at a designated crosswalks or intersections; only cross when the designated light/walk signal is displayed
- Make eye contact with motorists when crossing the street
- Be aware of your surroundings at the bus stop and on the bus Board at the front doors, exit at the rear doors
- Keep an eye on your belongings
- Be alert and listen; heads up, phones down!
- Know where you are getting on/off the bus



Transit safety is everyone's responsibility; see something, say something

- Report any verbal, physical, sexual harassment or discrimination by alerting the driver, an enforcement officer or any YRT uniformed staff
- Report issues by calling the YRT Contact Centre at 1-866-668-3978 or [Live Chat](#) with a Customer Service Representative
- **If there is a true emergency call 9-1-1 immediately and notify the driver or any other YRT personnel when safe to do so**



Technologies with your safety in mind

- Security cameras to deter vandalism and provide evidence
- Emergency call boxes at vivastations and terminals
- Travelling at Night Request-Stop Program

These technologies assist in creating a safer environment for all travellers.

There's a seat for everyone.

YRT supports a positive travel community. **Please be respectful and courteous towards others.** All travellers are encouraged to follow YRT's [travelling etiquette tips](#) on how to conduct yourself in a way that ensures a positive travel experience for everyone.

For more information on transit safety, visit yrt.ca

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1-866-MOVE-YRT (668-3978) | TTY: 711 | yrt.ca

